

Chrome

Click the Chrome menu, which looks like three vertical dots, just to the right of the browser's address bar, and select **Settings** near the bottom. This will bring up a window. Click **Advanced**. Click the **Content settings...** button to bring up a window. Click on **Cookies**, and then search at the bottom. Type **andover.edu** into the search bar, and then click **Remove all**. Close and reopen your browser, and try to log in again.